

Standard report for inspection standards for land-based betting

**Information
about the licence
holder**

Name

Address

Zip code and city

Contact person

E-mail address

Phone number

Inspection date

Previous inspection:

Current inspection:

Expected date for *next* in-
spection:

**Information
about the inspec-
tion organisation**

Name

Address

Zip code and city

Contact person

E-mail address

Phone number

Link to accreditation

Alternatively, documentation for a valid accreditation can be provided as an appendix to the standard report.

**The inspection
organisation's
supplier**

Information in this section shall only be provided if the testing organisation uses a supplier.

Name

Address

Zip code and city

Employees shall ensure, that inspection is done to professional standards and attest the standard report. More employees, who in conjunction meet the requirements, can supervise the work, and attest the report together. Fill in the section below with information on supervisor(s), who fulfil the requirements mentioned in section 2.2.3 in the certification programme.

Supervisor 1:

Name: _____

| Education | Period |
|-------------------------------|--------|
| | |
| | |
| Other relevant qualifications | Period |
| | |
| | |

| Supervisors experience | Tick |
|---|------|
| 5 years' experience with inspecting gambling systems. | |
| Supervisors certification | Tick |
| ISC2 CISSP | |
| ISACA CISA | |

Supervisor 2:

Name: _____

| Education | Period |
|-------------------------------|--------|
| | |
| | |
| Other relevant qualifications | Period |
| | |
| | |

| Supervisors experience | Tick |
|---|------|
| 5 years' experience with inspecting gambling systems. | |
| Supervisors certification | Tick |
| ISC2 CISSP | |
| ISACA CISA | |

If there are more than two supervisors, additional information shall be provided in the appendix to the standard report.

Suppliers

It is the responsibility of the licence holder that their supplier(s) are inspected. The inspection organisation shall ensure that the licence holder's supplier(s) are inspected in accordance with the Danish certification programme in the period from the previous inspection to the current inspection. Fill in the table below with information on any supplier's inspections.

| Name of supplier | Are all requirements met? Yes/No |
|------------------|-------------------------------------|
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Remember to fill in the table in the appendix with all games covered by the test.

3. Player ID and gambling account

It shall be recorded whether a requirement has passed inspection or not. If the inspection of the requirement is not passed it must be recorded below and **the appendix must be used**. Here the reason for the failed inspection must be described and when the failure was or is expected to be remedied. It is important that all failed inspections are recorded, even if the failure has been remedied before the submission of the certification report. A description of the requirements can be found in the *Inspection Standards for Land-based Betting*.

Gambling account 3.1 General

3.1.1 General terms and conditions of the license holder

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|---|------|---------------|----------------------|----|-----|
| If these answers are used, submit the details in the appendix | | | | | |
| 3.1.1.1 | | | | | |
| 3.1.1.2 | | | | | |
| 3.1.1.3 | | | | | |
| 3.1.1.4 | | | | | |
| 3.1.1.5 | | | | | |
| 3.1.1.6 | | | | | |
| 3.1.1.7 | | | | | |

3.1.2 Complaints

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|---|------|---------------|----------------------|----|-----|
| If these answers are used, submit the details in the appendix | | | | | |
| 3.1.2.1 | | | | | |

3.2 Management of Player ID and gambling account

3.2.1 Customer registration

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|---|------|---------------|----------------------|----|-----|
| If these answers are used, submit the details in the appendix | | | | | |
| 3.2.1.1 | | | | | |
| 3.2.1.2 | | | | | |
| 3.2.1.3 | | | | | |

3.2.2 Customer verification process

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|---|------|---------------|----------------------|----|-----|
| If these answers are used, submit the details in the appendix | | | | | |
| 3.2.2.1 | | | | | |
| 3.2.2.2 | | | | | |
| 3.2.2.3 | | | | | |
| 3.2.2.4 | | | | | |
| 3.2.2.5 | | | | | |

| | | | | | |
|---------|--|--|--|--|--|
| 3.2.2.6 | | | | | |
| 3.2.2.7 | | | | | |

3.2.3 Settlement of betting

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 3.2.3.1 | | | | | |
| 3.2.3.2 | | | | | |
| 3.2.3.3 | | | | | |

3.2.4 Activation and deactivation

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 3.2.4.1 | | | | | |
| 3.2.4.2 | | | | | |
| 3.2.4.3 | | | | | |

3.2.5 Suspension

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 3.2.5.1 | | | | | |
| 3.2.5.2 | | | | | |
| 3.2.5.3 | | | | | |
| 3.2.5.4 | | | | | |
| 3.2.5.5 | | | | | |

3.3 Responsible gambling

3.3.1 Customer self-limitation

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 3.3.1.1 | | | | | |
| 3.3.1.2 | | | | | |
| 3.3.1.3 | | | | | |
| 3.3.1.4 | | | | | |
| 3.3.1.5 | | | | | |
| 3.3.1.6 | | | | | |
| 3.3.1.7 | | | | | |
| 3.3.1.8 | | | | | |
| 3.3.1.9 | | | | | |
| 3.3.1.10 | | | | | |
| 3.3.1.11 | | | | | |

3.4 Funds and transactions

3.4.1 Deposits

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 3.4.1.1 | | | | | |
| 3.4.1.2 | | | | | |
| 3.4.1.3 | | | | | |
| 3.4.1.4 | | | | | |
| 3.4.1.5 | | | | | |
| 3.4.1.6 | | | | | |
| 3.4.1.7 | | | | | |
| 3.4.1.8 | | | | | |
| 3.4.1.9 | | | | | |

3.4.2 Withdrawals

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|-------------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 3.4.2.1 | | | | | |
| 3.4.2.2 | | | | | |
| 3.4.2.3 | | | | | |
| 3.4.2.4 | | | | | |
| 3.4.2.5 | | | | | |
| 3.4.2.6 | | | | | |
| 3.4.2.7 | | | | | |
| 3.4.2.8 | | | | | |
| 3.4.2.9 | | | | | |
| 3.4.2.10 | | | | | |

3.4.3 Other customer transactions

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 3.4.3.1 | | | | | |
| 3.4.3.2 | | | | | |
| 3.4.3.3 | | | | | |
| 3.4.3.4 | | | | | |
| 3.4.3.5 | | | | | |
| 3.4.3.6 | | | | | |

3.4.4 Other account movements, bonuses etc.

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 3.4.4.1 | | | | | |
| 3.4.4.2 | | | | | |
| 3.4.4.3 | | | | | |
| 3.4.4.4 | | | | | |

3.4.5 Account statement etc.

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 3.4.5.1 | | | | | |
| 3.4.5.2 | | | | | |
| 3.4.5.3 | | | | | |

3.5 Reports

3.5.1 General

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 3.5.1.1 | | | | | |
| 3.5.1.2 | | | | | |
| 3.5.1.3 | | | | | |
| 3.5.1.4 | | | | | |
| 3.5.1.5 | | | | | |
| 3.5.1.6 | | | | | |
| 3.5.1.7 | | | | | |
| 3.5.1.8 | | | | | |
| 3.5.1.9 | | | | | |

4 Written presentation

4.1 Written information, game rules and instructions

4.1.1 General

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 4.1.1.1 | | | | | |
| 4.1.1.2 | | | | | |
| 4.1.1.3 | | | | | |
| 4.1.1.4 | | | | | |

4.1.2 Game rules and instructions

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 4.1.2.1 | | | | | |
| 4.1.2.2 | | | | | |
| 4.1.2.3 | | | | | |
| 4.1.2.4 | | | | | |
| 4.1.2.5 | | | | | |
| 4.1.2.6 | | | | | |
| 4.1.2.7 | | | | | |

4.2 Stakes and winnings

4.2.1 Information about stakes and winnings

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 4.2.1.1 | | | | | |
| 4.2.1.2 | | | | | |
| 4.2.1.3 | | | | | |
| 4.2.1.4 | | | | | |
| 4.2.1.5 | | | | | |
| 4.2.1.6 | | | | | |

4.3 Return to players

4.3.1 Information about return to players

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 4.3.1.1 | | | | | |

5 Visual presentation

5.1 Graphics

5.1.1 General

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 5.1.1.1 | | | | | |
| 5.1.1.2 | | | | | |
| 5.1.1.3 | | | | | |

5.1.2 Outcomes and winnings

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 5.1.2.1 | | | | | |
| 5.1.2.2 | | | | | |
| 5.1.2.3 | | | | | |

**6 General
gambling
functionality**

6.1 Game execution**6.1.1 General**

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|-------------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 6.1.1.1 | | | | | |
| 6.1.1.2 | | | | | |
| 6.1.1.3 | | | | | |

**7 Special
gambling
functionality**

7.1 Betting**7.1.1 General**

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|-------------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 7.1.1.1 | | | | | |
| 7.1.1.2 | | | | | |
| 7.1.1.3 | | | | | |
| 7.1.1.4 | | | | | |

**8 Management
of gambling
functions**

8.1 General**8.1.1 Activation and deactivation of games**

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|-------------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 8.1.1.1 | | | | | |
| 8.1.1.2 | | | | | |
| 8.1.1.3 | | | | | |
| 8.1.1.4 | | | | | |
| 8.1.1.5 | | | | | |

8.1.2 Incomplete games

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|-------------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 8.1.2.1 | | | | | |
| 8.1.2.2 | | | | | |
| 8.1.2.3 | | | | | |
| 8.1.2.4 | | | | | |

8.1.3 Error handling procedures

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 8.1.3.1 | | | | | |
| 8.1.3.2 | | | | | |
| 8.1.3.3 | | | | | |
| 8.1.3.4 | | | | | |

8.1.4 Play sequence

| Requirements | Pass | Pass remedied | Pass risk assessment | No | N/A |
|--------------|------|---|----------------------|----|-----|
| | | If these answers are used, submit the details in the appendix | | | |
| 8.1.4.1 | | | | | |
| 8.1.4.2 | | | | | |

Further information

Other information relevant for the Danish Gambling Authority shall be stated in the appendix.

Declaration and signature

By my signature below I declare that the information supplied in this certification report is correct. I acknowledge that missing information or deliberate misinformation can lead to the certification report being rejected. Any changes in the supplied information shall be forwarded to the Danish Gambling Authority without delay.

| | | |
|-------|-------|-----------|
| Date | Name | Signature |
| _____ | _____ | |

| | | |
|-------|-------|-----------|
| Date | Name | Signature |
| _____ | _____ | |