

August 2021

Gambling spend increased in Q2 2021 compared to 2020

The Danish Gambling Authority's quarterly statistics show that the gross gaming revenue (GGR) for betting, online casino, gaming machines and land-based casinos amounted to DKK 1,572 million in Q2 2021., Cf. *figure 1*. This is an increase of DKK 407 million from Q2 2020, corresponding to 35 percent.

Figure 1. GGR for the gambling market in Q2 2021 and changes in percent from Q2 2020

Denmark's re-opening affected land-based gambling

In parts of both Q2 2020 and Q2 2021, gambling arcades and land-based casinos were closed to prevent the spread of Covid-19. In 2021, however, gambling arcades and land-based casinos reopened earlier than in 2020. This has resulted in an increase in GGR of 62.5 percent and 122.5 percent for gaming machines and land-based casinos, respectively, when comparing Q2 2021 to Q2 2020.

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Expeceted increase in GGR for betting

Many sporting events were cancelled or postponed in Q2 2020 due to the Covid-19 situation. This meant that during that period there were fewer sporting events to bet on. Since Q2 2021 was not affected by similar cancellations, it is not surprising that the GGR for betting increased by 76.2 percent in Q2 2021 compared to Q2 2020.

Compared with Q2 2019, before Covid-19, the gambling spend on betting has increased by 3.6 percent.

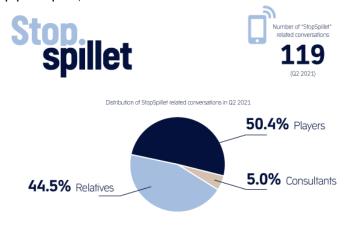
119 calls for the "StopSpillet" helpline

In 2019 The Danish Gambling Authority opened the helpline "StopSpillet", which is an important tool to protect Danish players.

Players and relatives call or write to StopSpillet via chat for advice and guidance on responsible gambling.

In Q2 2021, StopSpillet received 119 inquiries, cf. figure 2. This is an increase from 98 inquiries in Q2 2020. 60 of the conversations were with players, corresponding to 50.4 percent, 53 conversations were with relatives, which corresponds to 44.5 percent, while the remaining 6 interviews were with professionals. Additionally, in Q2 2021, there were 730 other inquiries to StopSpillet, which included calls about ROFUS (The DGA's self-exclusion register)

Figure 2. StopSpillet-inquiries, Q2 2021



$Find \ more \ statistics \ on \ Spillemyndigheden. dk/en$

On the Danish Gambling Authority's website, more figures on the gambling market are available in the quarterly statistics. You will find statistics for all gambling sectors, as well as ROFUS and StopSpillet.

The DGA recently launched a monthly overview on the website. Here, you will find the Gross Gaming Revenue for betting, online casino, gaming machines and land-based casinos on a monthly basis.

It is central to the Danish Gambling Authority to closely monitor the development in the gambling market. This enables an efficient and effective supervision of the gambling operators, which ensures a fair and responsible gambling market in Denmark.