

Standard report for inspection standards for online casino

Licensee	Name	Telephone number
	Address	
	Postal code and city	CVR-/SE-no.
	Contact person/E-mail address	

Certification dates	Previous certification	Current certification	Expected date for the <i>next</i> certification

Testing organisation	Name	Telephone number
	Address	
	Postal code and city	CVR-/SE-no.
	Contact person/E-mail address	
	Does the testing organisation have a valid accreditation?	
Yes, enclose documentation _____ No _____		

Testing organisation's supplier
Must only be filled in if the testing organisation is using a supplier to perform the certification.

Name
Address
Postal code and city

The employee(s) shall ensure that the certification is carried out to adequate professional standards and shall supervise and attest the certification. A number of employees who in conjunction fulfil the requirements can supervise and attest the certification together.

Employee	Name	Telephone number
	Address	
	Postal code and city	CPR-/ID-no.
	E-mail address	

Employee

Name

Telephone number

Address

Postal code and city

CPR-/ID-no.

E-mail address

Requirements for employees

a) The supervisor shall have a relevant educational background or in other ways prove relevant qualifications.

Name

Education

Period

Other relevant qualifications

Period

Name

Education

Period

Other relevant qualifications

Period

b) The supervisor shall be certified as

International Information Systems Security Certification Consortium (ISC) 2 Certified Information Systems Security Professional (CISSP)

Yes ____ No ____

Name

Does the employee have five years of professional experience in testing gambling systems or a similar subject for an accredited or certified organisation? Yes ____ No, fill in section c) ____

Payment Card Industry (PCI) Qualified Security Assessor (QSA)

Yes ____ No ____

Name

Does the employee have five years of professional experience in testing gambling systems or a similar subject for an accredited or certified organisation? Yes ____ No, fill in section c) ____

Information Systems Audit and Control Association (ISACA) Certified Information Systems Auditor (CISA)

Yes ____ No ____

Name

Does the employee have five years of professional experience in testing gambling systems or a similar subject for an accredited or certified organisation? Yes ____ No, fill in section c) ____

c) Information concerning a supervisor with five years of professional experience in inspecting gambling systems or a similar closely related subject area for an accredited or certified organisation

Name

Education

Period

Qualifications and experience with inspection gambling systems

Period

Qualifications and experience with inspection gambling systems

Period

Supplier

It is the responsibility of the licence holder that their supplier(s) are certified. The testing organisation shall insure that the supplier(s) of the licence holder is certified to the Danish certification programme in a period covering the previous certification on to the current certification.

Is/are the supplier(s) of the licence holder certified?

Yes, documentation has been presented _____ No _____

Name of the supplier of the licence holder

Name of the supplier of the licence holder

Name of the supplier of the licence holder

Name of the supplier of the licence holder

Name of the supplier of the licence holder

Requirements for the inspection of gambling functionality

It shall be recorded whether a requirement has passed inspection or not. If the inspection of the requirement is not passed it must be recorded below and the appendix must be used. Here the reason for the failed inspection must be described and when the failure was or is expected to be remedied. It is important that all failed inspections are recorded, even if the failure has been remedied before the submission of the certification report. A description of the requirements can be found in the *Inspection Standards for Online Casino*.

3 Gambling accounts

3.1 General

3.1.1 General terms and conditions of the licence holder

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.1.1.1	_____	_____	_____	_____	_____
3.1.1.2	_____	_____	_____	_____	_____
3.1.1.3	_____	_____	_____	_____	_____
3.1.1.4	_____	_____	_____	_____	_____
3.1.1.5	_____	_____	_____	_____	_____
3.1.1.6	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

3.1.1.7

3.1.1.8

3.1.1.9

3.1.1.10

3.1.1.11

3.1.1.12

3.1.2 Licence og supervision

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.1.2.1					
3.1.2.2					

3.1.3 Complaints

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.1.3.1					

3.2 Management of gambling accounts

3.2.1 Customer registration

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.2.1.1					
3.2.1.2					
3.2.1.3					
3.2.1.4					
3.2.1.5					
3.2.1.6					

3.2.2 Customer verification process

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.2.2.1					
3.2.2.2					
3.2.2.3					
3.2.2.4					
3.2.2.5					

3.2.3 Customer access

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.2.3.1					
3.2.3.2					
3.2.3.3					
3.2.3.4					
3.2.3.5					

3.2.4 Changes to customer data

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.2.4.1					
3.2.4.2					
3.2.4.3					
3.2.4.4					
3.2.4.5					

3.2.5 Activation and deactivation

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.2.5.1					
3.2.5.2					
3.2.5.3					
3.2.5.4					

3.3 Responsible gambling

3.3.1 Suspension

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.3.1.1					
3.3.1.2					
3.3.1.3					
3.3.1.4					

3.3.2 Customer self-limitation

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.3.2.1					
3.3.2.2					
3.3.2.3					
3.3.2.4					
3.3.2.5					
3.3.2.6					
3.3.2.7					
3.3.2.8					
3.3.2.9					

3.3.2.10

3.3.3 Customer protection information

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.3.3.1					
3.3.3.2					
3.3.3.3					
3.3.3.4					
3.3.3.5					
3.3.3.6					
3.3.3.7					
3.3.3.8					
3.3.3.9					
3.3.3.10					
3.3.3.11					

3.4 Funds and transactions

3.4.1 Currencies

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.4.1.1					
3.4.1.2					

3.4.2 Deposits

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.4.2.1					
3.4.2.2					
3.4.2.3					

3.4.2.4					
3.4.2.5					
3.4.2.6					
3.4.2.7					
3.4.2.8					
3.4.2.9					

3.4.3 Withdrawals

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.4.3.1					
3.4.3.2					
3.4.3.3					
3.4.3.4					
3.4.3.5					
3.4.3.6					
3.4.3.7					
3.4.3.8					
3.4.3.9					

3.4.4 Other customer transactions

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.4.4.1					
3.4.4.2					
3.4.4.3					
3.4.4.4					
3.4.4.5					
3.4.4.6					

3.4.5 Adjustments, bonuses, etc.

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.4.5.1					
3.4.5.2					
3.4.5.3					
3.4.5.4					

3.5 Reports

3.5.1 General

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
3.5.1.1					
3.5.1.2					
3.5.1.3					
3.5.1.4					
3.5.1.5					
3.5.1.6					
3.5.1.7					
3.5.1.8					
3.5.1.9					
3.5.1.10					

**4 General
gambling
functionality**

4.1 Game execution

4.1.1 General

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.1.1.1					
4.1.1.2					
4.1.1.3					
4.1.1.4					
4.1.1.5					
4.1.1.6					

4.1.2 Online bingo

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.1.2.1					
4.1.2.2					
4.1.2.3					
4.1.2.4					
4.1.2.5					
4.1.2.6					
4.1.2.7					
4.1.2.8					
4.1.2.9					
4.1.2.10					
4.1.2.11					
4.1.2.12					
4.1.2.13					

4.1.3 Online bingo offered via television

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.1.3.1					
4.1.3.2					
4.1.3.3					
4.1.3.4					

4.2 Visual presentation

4.2.1 General

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.2.1.1					
4.2.1.2					
4.2.1.3					
4.2.1.4					
4.2.1.5					
4.2.1.6					

4.2.2 Game actions

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.2.2.1					
4.2.2.2					
4.2.2.3					
4.2.2.4					
4.2.2.5					

4.2.3 Outcomes

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.2.3.1					
4.2.3.2					
4.2.3.3					

4.2.4 Gaming machines

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.2.4.1					
4.2.4.2					

4.2.5 Symbols

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.2.5.1					

4.2.6 Card games

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.2.6.1					
4.2.6.2					
4.2.6.3					

4.2.7 Roulette

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.2.7.1					

4.2.8 Dice

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.2.8.1					
4.2.8.2					

4.2.9 Video poker

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.2.9.1					

4.2.10 Blackjack

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.2.10.1					

4.2.11 Baccarat og punto banco

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.2.11.1					

4.2.12 Online bingo

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.2.12.1					
4.2.12.2					

4.3 Instructions and game rules

4.3.1 General

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.3.1.1					
4.3.1.2					
4.3.1.3					
4.3.1.4					
4.3.1.5					

4.3.2 Instructions, information and game rules

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.3.2.1					
4.3.2.2					
4.3.2.3					
4.3.2.4					
4.3.2.5					
4.3.2.6					
4.3.2.7					
4.3.2.8					
4.3.2.9					
4.3.2.10					
4.3.2.11					

4.3.3 Return to players

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
4.3.3.1					

5 Special gambling functionality

5.1 Peer-to-peer-games

5.1.1 General

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
5.1.1.1					
5.1.1.2					
5.1.1.3					
5.1.1.4					
5.1.1.5					
5.1.1.6					

5.1.2 Rules and information

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
5.1.2.1					
5.1.2.2					
5.1.2.3					
5.1.2.4					
5.1.2.5					
5.1.2.6					

5.1.3 Monitoring

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
5.1.3.1					
5.1.3.2					
5.1.3.3					

5.2 Live casino gambling

5.2.1 Games

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
5.2.1.1					
5.2.1.2					
5.2.1.3					
5.2.1.4					

5.2.2 Customer interface

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
5.2.2.1					

5.2.3 Surveillance

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
5.2.3.1					
5.2.3.2					
5.2.3.3					

5.2.4 Access control

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
5.2.4.1					
5.2.4.2					

5.3 Jackpots

5.3.1 Rules

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
5.3.1.1					
5.3.1.2					
5.3.1.3					
5.3.1.4					
5.3.1.5					
5.3.1.6					

5.3.2 Jackpot setup

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
5.3.1.1					
5.3.1.2					
5.3.1.3					

5.3.3 Jackpot notification

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
5.3.3.1					
5.3.3.2					
5.3.3.3					
5.3.3.4					

5.3.4 Jackpot triggers

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
5.3.4.1					

5.3.5 Jackpot report

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
5.3.5.1					
5.3.5.2					
5.3.5.3					

5.3.6 Jackpot discontinuation

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
5.3.6.1					
5.3.6.2					
5.3.6.3					

6 Management

6.1 General

6.1.1 Activation and deactivation of games

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
6.1.1.1					
6.1.1.2					
6.1.1.3					
6.1.1.4					
6.1.1.5					
6.1.1.6					
6.1.1.7					

6.1.2 Incomplete games

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
6.1.2.1					
6.1.2.2					
6.1.2.3					
6.1.2.4					

6.1.3 Error handling procedures

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
6.1.3.1					
6.1.3.2					
6.1.3.3					
6.1.3.4					

6.1.4 Customer sessions and play sequence

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
6.1.4.1					
6.1.4.2					

6.1.5 Records, logs and data retention

Req.	Pass	Pass remedied (submit detail)	Pass risk assessment (submit detail)	No (submit detail)	N/A (submit detail)
6.1.5.1					
6.1.5.2					
6.1.5.3					
6.1.5.4					
6.1.5.5					

6.1.5.6

6.1.5.7

6.1.5.8

6.1.5.9

**Further
information**

Other information relevant for the Danish Gambling Authority shall be stated in the appendix.

Declaration and signature

By my signature below I declare that the information supplied in this certification report is correct. I acknowledge that missing information or deliberate misinformation can lead to the certification report being rejected. Any changes in the supplied information shall be forwarded to the Danish Gambling Authority without delay.

Date

Signature

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Date

Signature

.....