

Annex B

Annex to application for a licence to provide betting and online casino

Information about the provision of gambling products and services offered (see the guide)

Applicant

Name – Enter the name of the applicant which this annex concerns.

Contact

1. Name and address

Enter the name and contact details of the person with whom the Danish Gambling Authority will communicate in connection with the processing of the application.

First names

Surnames

Telephone number

Mobile number for Bluewhale communication

Email

First names

Surnames

Telephone number

Mobile number for Bluewhale communication

Email

Domain information

2. Domain names

Which domain names are covered by the application to provide gambling products and services?

Domain name

Domain name

Domain name

3. White labels

Which white labels are covered by the application to provide gambling products and services?

☐ ☐ White label Domain name

Name of company

Name of company CEO

Name of contact

☐ ☐ White label Domain name

Name of company

Name of company CEO

Name of contact

**Domain
information**
Continued
☐ ☐ White label Domain name

Name of company

Name of company CEO

Name of contact

☐ ☐ Multiple domain names and/or white labels

If there are multiple domain names and/or white labels, these must be stated and attached to the annex.

Documentation for login and registration procedures must be attached to the annex.

**Gambling
products
and services**
4. Provision of gambling products and services

Which gambling products and services do you want to provide?

Online betting

Game category:

- ☐ ☐ Fixed odds
- ☐ ☐ Pool games
- ☐ ☐ Betexchange
- ☐ ☐ Manager

Land-based betting

Game category:

- ☐ ☐ Fixed odds
- ☐ ☐ Pool games
- ☐ ☐ Betexchange
- ☐ ☐ Manager
- ☐ ☐ Electronically simulated sports events

Online casino

Game category:

- ☐ ☐ Slot machines
- ☐ ☐ Online bingo
- ☐ ☐ Poker cash
- ☐ ☐ Poker tournament
- ☐ ☐ Poker table games
- ☐ ☐ Roulette
- ☐ ☐ Baccarat/Punto Banco
- ☐ ☐ Blackjack
- ☐ ☐ Video poker
- ☐ ☐ Combination games *

* If 'Combination games' is ticked under online casino, please specify here which game types you want to offer:

☐ ☐ Tick if you want to offer network games.

If network games are offered, a description of the network must be attached to the annex.

**Gambling
system**
5. Installation address on primary Base Platform

Enter the address where the Base Platform is installed.

Address

Postcode

Town/city

Country

☐ ☐ Multiple installation addresses

If there are multiple Base Platforms, these must be stated and attached. The above information must also be entered and attached.

A description and illustration of the Base Platform with specification of geographical location must be attached to the annex.

The procedure for the applicant's internal controls and processes regarding the Base Platform must be attached to the annex.

☐ ☐ Yes – Base Platform is established with cloud solution *

* If Base Platform is established with a cloud solution, the contract for the cloud solution must be attached in the appendix

Gambling system

Continued

- ☐ ☐ Deviation from remote access requirement

This requires that you have a licence to provide gambling products and services in another country in which a public authority supervises the gambling products and services you provide, and this supervisory authority has entered into an agreement with the Danish Gambling Authority on the supervision of the licence holder's provision of gambling products and services in Denmark. See the countries with which an agreement has been entered into in the guide text at the back of the form.

- ☐ ☐ Documentation is attached
- ☐ ☐ – Licences from jurisdictions covering supervision of the entire gambling system

6. Suppliers

Provide the name and address of the Base Platform supplier.

- ☐ ☐ The applicant itself ☐ ☐ Other – please provide name and address below:

Name

Address

The game register

Licence holders must register their portfolio of games in the game register in connection with the application process. The Danish Gambling Authority issues login details to gambling operators in connection with a licence application. The game register contains a separate user manual for functionalities and use of the game portal.

The licence holder must then continuously ensure:

- that the licence holder's portfolio of games is always updated in the game portal
- that the licence holder immediately stops offering a game if the game does not have a valid certification.
- that the licence holder immediately stops offering a game if they become aware of errors.
- that the Danish Gambling Authority is notified as soon as possible if the licence holder becomes aware of errors related to their provision of gambling products and services.

The applicant accepts the above conditions and obligations.

- ☐ ☐ Yes ☐ ☐ No

Contracts with suppliers must be attached.

SAFE

7. Information about SAFE

Has SAFE been established?

- ☐ ☐ No ☐ ☐ Yes – physical (enter address below)
- ☐ ☐ Yes – cloud

Address

Postcode

Town/city

Country

If the address is the same as for the gambling system, attach an appendix showing that these are separate systems.

8. SAFE operator

Enter the address of the SAFE operator

☐ The applicant itself ☐ Other – enter name and address

Name

Address

Postcode

Town/city

Country

☐ Multiple SAFE operators

If there are multiple SAFE operators, they must be stated and attached. The above information must also be provided and attached to the annex.

9. The Danish Gambling Authority's access to SAFE

Information about SAFE for test data

Username

Password

IP address for SAFE end-point

URL address for SAFE end-point

Information about SAFE for production data

Username

Password

IP address of SAFE end-point

URL address for SAFE end-point

**Backup
SAFE****10. Installation address for backup SAFE**

Is backup SAFE established with cloud solution?

☐ No ☐ Yes – physical (enter address below)
☐ Yes – cloud

Address

Country

Postcode

Town/city

SAFE and backup SAFE must be geographically separated. If a cloud solution is used, SAFE and backup SAFE are regarded as geographically separated. If multiple backup systems have been installed, these must be stated and attached to the addendum. The above information must also be provided and attached.

11. Operator of backup SAFE

Enter the name and address of the backup SAFE operator if the operator is different from the applicant.

Name

Address

Postcode

Town/city

Country

Certification**12. Documentation of testing and inspection according to the Danish Gambling Authority's certification programme**

Requirements for RNG	Has the standard report been filled in and attached?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not applicable
Requirements for base platform	Has the standard report been filled in and attached?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Information security management system	Has the standard report been filled in and attached?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Penetration test	Has the standard report been filled in and attached?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Vulnerability scanning	Has the standard report been filled in and attached?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Program for management of system changes	Has the standard report been filled in and attached?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Requirements for games – online betting	Has the standard report been filled in and attached?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not applicable
Requirements for games – land-based betting	Has the standard report been filled in and attached?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not applicable
Requirements for games – online casino	Has the standard report been filled in and attached?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Not applicable

Other information**13. Other information for use in the case processing****14. Declaration and signature****Declaration that I am not under guardianship**

I declare that I am not under guardianship or limited guardianship.

If the application includes the provision of gambling products and services in Greenland, I declare that I have not been legally incapacitated or placed under guardianship.

Declaration that the information provided is correct and complete

I declare that the information provided in this application is correct and complete. I understand that missing information or deliberate errors in the information may result in the application being rejected. If there is a change to any of the information provided, the Danish Gambling Authority must be notified immediately.

Anyone who withholds information or provides incorrect or misleading information for use for the Danish Gambling Authority's issue of a licence or approval of a manager according to the Danish Gambling Act (Spilleloven), the Danish Act on Certain Games in Greenland (Lov for Grønland om visse spil) or the Danish Act on Gambling in Tournament Form (Lov om hasardspil i turneringsform) is punishable by fine or imprisonment under the provisions of the Danish Criminal Code (Straffeloven).

**Other
information**
Continued

Date	Name	Civil registration (CPR) no.	Signature
Date	Name	Civil registration (CPR) no.	Signature
Date	Name	Civil registration (CPR) no.	Signature
Date	Name	Civil registration (CPR) no.	Signature
Date	Name	Civil registration (CPR) no.	Signature

Appendices **15. The following appendices must always be attached:**

1. Documentation for login and registration procedures, see item 3	<input type="checkbox"/> Attached	<input type="checkbox"/> Not attached
2. Description and illustration of Base Platform with specification of geographical location, see item 5	<input type="checkbox"/> Attached	<input type="checkbox"/> Not attached
3. Procedure for the applicant's internal controls and processes regarding the Base Platform, see item 5	<input type="checkbox"/> Attached	<input type="checkbox"/> Not attached
4. All certifications performed according to item 11	<input type="checkbox"/> Attached	<input type="checkbox"/> Not attached

16. The following appendices must be attached if required by the circumstances:

1. White label – contracts entered into with white label companies/businesses, see item 3	<input type="checkbox"/> Attached	<input type="checkbox"/> Not applicable
2. List of additional domain names and/or white labels, see item 3	<input type="checkbox"/> Attached	<input type="checkbox"/> Not applicable
3. Description of any network games, see item 4	<input type="checkbox"/> Attached	<input type="checkbox"/> Not applicable
4. Information about additional gambling systems see item 5	<input type="checkbox"/> Attached	<input type="checkbox"/> Not applicable
5. Licences from other jurisdictions for both the applicant and any suppliers, see item 5	<input type="checkbox"/> Attached	<input type="checkbox"/> Not applicable
6. Contracts with any suppliers, see item 6	<input type="checkbox"/> Attached	<input type="checkbox"/> Not applicable
7. Contract for SAFE cloud solution, see item 7	<input type="checkbox"/> Attached	<input type="checkbox"/> Not applicable
8. If the address is the same as for the gambling system, attach an appendix showing that these are separate systems, see item 7	<input type="checkbox"/> Attached	<input type="checkbox"/> Not applicable
9. Information about additional SAFE operators, see item 8	<input type="checkbox"/> Attached	<input type="checkbox"/> Not applicable
10. Contract for cloud solution for backup SAFE, see item 10	<input type="checkbox"/> Attached	<input type="checkbox"/> Not applicable
11. If the address is the same as for SAFE, attach an appendix showing that SAFE and backup SAFE are geographically separated, see item 10	<input type="checkbox"/> Attached	<input type="checkbox"/> Not applicable
12. Information about additional backup SAFE, see item 10	<input type="checkbox"/> Attached	<input type="checkbox"/> Not applicable

The Danish Gambling Authority may require the submission of additional information.

Guide

Base platform means a system used for management of gambling accounts, including account creation and login, customer self-restriction features and management of the players' funds, including systems that:

- are used for storage of data regarding customers and the customers' participation in games, including historical data and result data.

A game platform means:

- Games as well as systems or other equipment used to provide and execute games, including systems and equipment which:
 - I. generate and/or present games to the player
 - II. determine and store the result of a game or calculate whether the player has won or lost a game.

A gambling system means the base platform and the game platform together.

The licence holder is responsible for obtaining the required certifications for the gambling system and for ensuring that these have been issued by an accredited testing business according to the certification programme by organising its operations based on this.

General requirements for submission of form to the Danish Gambling Authority

You must submit the completed form using the Bluewhale system to ensure that the information is not intercepted or read by others.

You can send messages via Bluewhale by providing an email address and mobile phone number to an employee of the Danish Gambling Authority. The employee can then start the communication by sending you a Bluewhale message to which you can reply.

Read more about Bluewhale at the Danish Gambling Authority's website.

Applicant

The applicant's name must be entered on the form.

Item 1 Name and address

You must provide the name and contact details of the person(s) with whom the Danish Gambling Authority will communicate. This can be one of the applicant's employees or another representative.

There are no formal requirements for the contact, but it is an advantage if the contact can make decisions on the applicant's behalf. This may be a different person to the contact entered in the application form.

Item 2 Domain names

You must enter all domain names owned by the applicant for operating online gambling.

If there are more domain names than can be entered on the form, attach an appendix with information to the annex.

Documentation of login and registration procedures must be attached to the annex.

The procedure must describe in which situations the licence holder uses MitID, and when in the process the licence holder calls ROFUS – the Danish Gambling Authority's Register of Self-Excluded Players.

Item 3 White labels

You must enter all the domain names of the websites from which the applicant offers, or intends to offer, white label solutions.

White label means that the applicant hosts websites for other companies.

If there are more white labels than can be entered on the form, attach an appendix with information to the annex.

Item 4 Provision of gambling products and services

You must specify which gambling products and services you want to provide, broken down by game category.

If network games are provided, a description of the network must be attached to the annex.

Please note that online bingo can only be offered as peer-to-peer (multiplayer) games.

No distinction is generally made between the provision of conventional casino table games or

the provision of table games as live casino.

'Poker table games' covers games against the house. 'Poker cash' and 'Poker tournament' cover peer-to-peer games where the licence holder takes a commission/fee/rake.

Item 5 Installation address on primary Base Platform

You must enter the address at which the base platform is installed. If the gambling system has been installed at multiple addresses, an appendix with information must be attached to the annex.

If you use a cloud solution:

On-premise:

If the gambling system is located in an on-premise environment or in a private cloud environment managed by the licence holder itself, the physical location (address) must be entered in Annex B.

Public cloud

If the gambling system is located in a public cloud environment and is consequently located at a third party, the information about the third party must be entered in Annex B. In this case, the Danish Gambling Authority accepts that precise information about the physical location of the cloud environment cannot be provided.

In order to deviate from the remote access requirement, the whole gambling system must be subject to supervision in one or more of the jurisdictions with which the Danish Gambling Authority has a cooperation agreement. These are Alderney, Gibraltar, Isle of Man, Jersey and Malta.

Licences from other jurisdictions for both applicants and suppliers must be attached to the annex. It should be noted that the gambling system comprises all games, which means that any game suppliers' part of the game platform must also be subject to supervision in one of these jurisdictions.

Item 6 Suppliers

You must provide the name and address of the supplier(s) supplying the base platform if the applicant is not the supplier itself.

In connection with the application process, you must register your portfolio of

Guide continued

games in the Danish Gambling Authority's game register. The Danish Gambling Authority will issue login details in connection with the application process. You must then ensure that the information is always updated and that you take action if a game no longer complies with the requirements, and that the Danish Gambling Authority is notified if the situation so requires.

By ticking the box, you confirm that you accept your obligations in the game portal.

You must attach contracts with suppliers.

Item 7 Information about SAFE

You must enter whether SAFE has been established.

If SAFE has been established with a cloud solution, the contract for the cloud solution must be attached in the appendix. If SAFE has been established, you must provide information about the physical location.

If you use a cloud solution:

On-premise:

If the gambling system is located in an on-premise environment or in a private cloud environment managed by the licence holder itself, the physical location (address) must be entered in Annex B.

Public cloud

If the gambling system is located in a public cloud environment and is consequently located at a third party, the information about the third party must be entered in Annex B. In this case, the Danish Gambling Authority accepts that precise information about the physical location of the cloud environment cannot be provided.

If SAFE uses the same address as the base platform, attach an appendix showing that the systems are separate.

Item 8 SAFE operator

You must provide the name and address of the SAFE operator if the operator is someone other than the applicant.

If there are multiple operators, this must be entered.

If there are multiple operators, you must attach an appendix with information to the annex.

Item 9 The Danish Gambling Authority's access to SAFE

For use for the Danish Gambling Authority's access, you must state username, password, IP address and URL for your SAFE.

The information must be provided for both test SAFE and production SAFE.

Item 10 Installation address for backup SAFE

You must state where the backup system for SAFE is installed. SAFE and backup SAFE must be geographically separated.

If the address is the same as SAFE, attach an appendix showing that SAFE and backup SAFE are geographically separated.

Correspondingly, data storage on electronically readable media must be geo-

graphically separated from backup of the same.

If backup SAFE has been established with a cloud solution, the contract for the cloud solution must be attached in the appendix.

If there is more than one backup SAFE, you must attach an appendix with information.

Item 11 Backup SAFE operator

You must provide the name and address of the backup SAFE operator if the operator is someone other than the applicant.

If there are multiple backup SAFE operators, you must attach an appendix with information.

Item 12 Certification

Under these items, you must provide information about whether the certification has been completed.

You must attach documentation for all certification categories that are relevant to your provision of gambling products and services. The Danish Gambling Authority must approve the certification reports.

You must ensure that the certification reports are available to the Danish Gambling Authority as soon as possible.

Item 13 Other information for use in the case processing

If there is other information that the Danish Gambling Authority would reasonably expect to be made aware of, you must enter it here.

Item 14 Declaration and signature

By signing the document, the applicant declares that the information provided is correct and complete.

Item 15 Appendices that must be attached

The specified appendices must always be attached.

- Documentation for login and registration procedure
- Description and illustration of the gambling system with specification of geographical location
- Procedure for the applicant's internal controls and processes regarding the gambling system
- All completed certifications

The Danish Gambling Authority may require the submission of additional information.

Item 16 Appendices that must be attached if the circumstances so require

The specified appendices must be attached if applicable.

1. White label contracts entered into with white label companies/businesses

Guide continued

2. List of additional domain names and/or white labels
3. Description of any network games
4. Information about additional gambling systems
5. Licences from other jurisdictions for both the applicant and any suppliers
6. Contracts with any subcontractors
7. Contract for SAFE cloud solution
8. If the address is the same as for the gambling system, attach an appendix showing that the systems are separate
9. Information about additional SAFE operators
10. Contract for backup SAFE cloud solution
11. If the address is the same as for SAFE, attach an appendix showing that SAFE and backup SAFE are geographically separated
12. Information about additional backup SAFE

The Danish Gambling Authority may require the submission of additional information.

Other

If you have any questions about information about the provision of gambling products and services, you can contact the Danish Gambling Authority at mail@spillemyndigheden.dk. You can send an encrypted email to us via our website – [Contact](#).

More detailed guidance is available at spillemyndigheden.dk.

Processing of your personal data

The Danish Gambling Authority processes your personal data in connection with your application.

The Danish Gambling Authority is the data controller – how to contact us?

The Danish Gambling Authority is the data controller for the processing of the personal data we receive from you. You can find the Danish Gambling Authority's contact details below.

Spillemyndigheden

Lerchesgade 35, 6
5000 Odense C, Denmark
CVR no.: 34730415
Tel.: (+45) 72 38 79 13
Email: gdpr@spillemyndigheden.dk

If you want more information about the Danish Gambling Authority's processing of personal data, you can read our Privacy Policy at spillemyndigheden.dk/en/privacy-policy

Contact details for the Data Protection Officer

If you have any questions about our data processing, you are always welcome to contact our Data Protection Officer at the IT and Development Agency of the Danish Ministry of Taxation via the below contact details:

Udviklings- og Forenklingsstyrelsen
Osvald Helmuths Vej 4
2000 Frederiksberg, Denmark
Attn: Databeskyttelsesrådgiveren/Data Protection Officer
Email: DPO@ufst.dk

What are personal data?

Personal data are any type of information that can be directly or indirectly attributed to an identifiable natural person. This may, for example, be data such as name, address, civil registration (CPR) number and financial circumstances.

Personal data can also be information about businesses, for example in case of sole proprietorships or shareholders in a company.

Processing of personal data means any handling of personal data. Typical types of processing include: collection, registration, systematisation, storage, disclosure, correlation and erasure.

What personal data does the Danish Gambling Authority process about you?

We process data about your name, your contact details, data about potential criminal offences, occupational matters and data about your financial circumstances.

Where do the personal data come from?

The Danish Gambling Authority processes personal data that you have yourself submitted to the Danish Gambling Authority in connection with your application.

In addition, we process data about you that we have received from other private individuals, businesses and public authorities.

There is surveillance at the addresses of the departments of the Danish Ministry of Taxation (Skatteministeriet).

Purposes and lawfulness of our processing of personal data

The Danish Gambling Authority processes personal data about individuals and businesses submitted for the processing of an application for a licence to offer games of chance.

The Danish Gambling Authority processes personal data as part of the tasks for which we are responsible as a public authority. The processing of general personal data is based on Article 6(1)(e) of the General Data Protection Regulation.

If we process data about criminal offences, such data are processed as a necessary part of the performance of a task carried out in the public interest and the exercise of official authority vested in us, and the processing of the data is consequently based on section 8(1) and (2) para (3) of the Danish Data Protection Act (Databeskyttelsesloven).

Recipients or categories of recipients

The Danish Gambling Authority often discloses personal data to our data processors and other public authorities as part of our general performance of tasks. It may follow from legislation that the Danish Gambling Authority has a disclosure obligation. For example, data are disclosed to the Danish Tax Agency (Skat-testyrelsen), the police, the courts and other relevant authorities.

Disclosure to recipients in third countries, including international organisations

The Danish Gambling Authority rarely discloses personal data to recipients outside the EU and EEA.

Storage of personal data

We store personal data for as long as necessary to process your application. In this connection, we attach importance to the complexity of the application when determining how long the data will be stored.

Automated decisions, including profiling

The Danish Gambling Authority does not use automated decisions, including profiling.

Your rights

You have a number of rights when the Danish Gambling Authority processes personal data about you. You can read more about these rights below. If you wish to exercise your rights, please contact us.

Right to notification

You have the right to be notified when the Danish Gambling Authority collects and processes personal data about you. This includes a right to be notified of the purpose and lawfulness of the processing.

The Danish Gambling Authority may be exempt from its obligation to notify you in certain situations. This will apply, for example, if you are already familiar with the information, or your interest in receiving the information should be overridden by the consideration of private or public interests.

Right of access

As a general rule, you have a right of access concerning the Danish Gambling Authority's processing of your personal data. This means that you have the right to obtain confirmation that personal data about you are processed as well as various additional information.

Right to rectification (correction)

Processing of your personal data continued

You have the right to rectification of any inaccurate data about you.

Right to erasure

In special cases, you have the right to have data about you erased before the time at which it would normally be erased by us.

Right to restriction of processing

In some cases, you have the right to have the processing of your personal data restricted. If you have a right to have our processing restricted, this means that, in future, we may only process the data – with the exception of storage – with your consent, or for the establishment, exercise or defence of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest.

Right to object

In certain cases, you have the right to object to our otherwise lawful processing of your personal data.

Right to transmit data (data portability)

In certain cases, you have the right to receive your personal data in a structured, commonly used and machine-readable format and to transmit those data from one data controller to another without hindrance.

Storage and erasure

The data that the Danish Gambling Authority collects and processes about you will be processed and stored in the Danish Gambling Authority's IT systems.

We erase your personal data when they no longer serve a valid purpose. The specific date of erasure depends on for how long the data must be stored to fulfil the purpose for which they were collected.

You can read more about your rights at the website of the Danish Data Protection Agency (Datatilsynet): <https://datatilsynet.dk/english/privacy-policy>

Complaint to the Danish Data Protection Agency

You have the right to file a complaint with the Danish Data Protection Agency if you are dissatisfied with the way in which the Danish Gambling Authority processes your personal data.

The Danish Data Protection Agency is the central independent authority that supervises compliance with the rules in privacy law. You can find the contact details of the Danish Data Protection Agency at datatilsynet.dk/english/contact-us.